A little about H&R Block.

H&R Block (NYSE: HRB) leads the consumer tax preparation services industry as the only company to offer choices for consumers to get tax help on their terms, whether in person or online. H&R Block is driven by our purpose: to provide help and inspire confidence in our clients and communities everywhere. H&R Block is powered by the expertise and care of more than 80,000 highly-trained tax professionals (approximately 18,000 are bilingual). The company serves clients through approximately 11,000 company-owned and franchise retail tax offices, including more than 1,600 offices in Canada, Australia and India, and on U.S. military bases around the world. Additionally, H&R Block’s award-winning digital products have been serving DIY clients for more than 15 years. H&R Block also offers affordable financial products and services, including Emerald Card and Refund Advance, all designed to help clients better manage their finances. In fiscal year 2019, H&R Block had revenues exceeding $3 billion, prepared 23 million tax returns worldwide, and was the first in the industry to offer upfront, transparent pricing.

We serve taxpayers with approximately 11,000 retail offices & digital tax solutions.

H&R Block serves taxpayers with 80,000 highly trained tax professionals worldwide.

A typical client is served by an H&R Block tax professional with more than 12 years of experience and hundreds of hours of training.

H&R Block tax professionals have access to The Tax Institute at H&R Block, staffed primarily by CPAs, enrolled agents, tax attorneys and former IRS agents.

H&R Block’s tax professionals progress through a six-level certification program, culminating in master tax advisor status.

Before any new H&R Block tax professional prepares a single return, they’ve undergone more than 60 hours of initial training – and all returning tax professionals complete an additional 30 hours of training.

The Tax Institute is the company’s independent research group that provides objective information and analysis on the real-world implications of tax policies and proposals on individuals and small businesses.

2019 IN REVIEW

23M
Prepared 23 million tax returns worldwide, including 1 in 7 U.S. tax returns

8M
H&R Block online clients prepared more than 8 million tax returns through our digital products

$2.15
Earnings per share of $2.15, current quarterly dividend of $0.26 (4 percent increase over 2018)

$3.1B
Revenues just over $3 billion
H&R Block serves those who serve our country

More than 800 million tax returns have been prepared worldwide by or through H&R Block since brothers Henry and Richard Bloch founded the company in 1955.

History of excellence and local community commitment

More than 2,300 military spouses and Wounded Warriors took H&R Block’s 2017 Income Tax Course for free, which enables them to pursue careers as H&R Block tax professionals.

In 2018, more than 79 percent of scholarship program graduates became H&R Block tax professionals.

Twenty-three percent of active, reserve and Department of Defense civilian employees used H&R Block for tax preparation in 2017.

H&R Block has tax offices on nearly 100 U.S. military bases around the world and continues to grow.

In the 64 years since, H&R Block has become one of America’s most recognized brands and the unsurpassed leader in the tax preparation industry providing unmatched expertise, care, transparent pricing and the most ways to get tax preparation services. On average, there’s a Block office within 5 miles of most Americans, and 1 in every 7 U.S. tax returns is prepared by or through H&R Block.

As the company has evolved and achieved industry-leading milestones, H&R Block has remained committed to the factors that led to its success: a genuine desire to help the clients and communities it serves with more ways to get help — in person or online, Block has your back.