Department of the Treasury
Internal Revenue Service
P.O. Box 9019

Holtsville, NY 11742-9019

JOHN AND MARY SMITH
123 N HARRIS ST
HARVARD, TX 12345

You have a balance due for 2017

## Amount due: \$1,075.21

Our records show you have unpaid taxes and/or penalties and interest on your 2017 Form 1040.

If you already paid your balance in full within the last 21 days or made payment arrangements, please disregard this notice.

If you already have an installment or payment agreement in place for this tax year, then continue with that agreement.

| Billing Summary |  |
| :--- | ---: |
| Tax you owed | $\$ 3,183.00$ |
| Payments and credits | $-3,328.00$ |
| Failure-to-file penalty | 318.30 |
| Failure-to-pay penalty | 633.30 |
| Interest charges | 145.00 |
| Failure-to-pay estimated tax penalty | 123.61 |
| Amount due by February 20, 2018 | $\mathbf{\$ 1 , 0 7 5 . 2 1}$ |

If you are a debtor in a bankruptcy case, this notice is for your information only and is not intended to seek payment outside of the bankruptcy process of taxes due before you filed your petition. You will not receive another notice of the balance due while the automatic stay remains in effect.

## What you need to do immediately

## If you agree with the amount due and you're not working with an IRS representative

- Pay the amount due of $\$ 1,075.21$ by February 20,2018 , to avoid penalty and interest charges.
- Pay online or mail a check or money order with the attached payment stub. You can pay online now at www.irs.gov/payments.

Continued on back.

| John and Mary Smith | Notice | CP14 |
| :--- | :--- | :--- |
| 123 N Harris Street | Notice date | January 30, 2018 |
| Harvard, TX 12345 | Social security number nnn-nn-nnnn |  |

## Payment

- Make your check or money order payable to the United States Treasury.
- Write your social security number (nnn-nn-nnnn), the tax year (2017), and the form number (1040) on your payment.

Amount due by
February 20, 2018

| Notice | CP14 |
| :--- | :--- |
| Tax year | 2017 |
| Notice date | January 30, 2018 |
| Social security number | nnn-nn-nnnn |
| To contact us | Phone $1-\times x x-x \times x-\times x \times x$ |
| Your caller ID | nnnn |
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What you need to do immediately continued

If you agree with the amount due and you're not working with an IRS representative - continued

If you disagree with the amount due
Call us at 1-xxx-xxx-xxxx to review your account with a representative. Be sure to have your account information available when you call.

We'll assume you agree with the information in this notice if we don't hear from you.

## Pay now electronically

We offer free payment options to securely pay your tax bill directly from your checking or savings account. When you pay online or with your mobile device, you can:

- Receive instant confirmation of your payment
- Schedule payments in advance
- Reschedule or cancel a payment before the due date

You can also pay by debit or credit card for a small fee. To see all of our payment options, visit www.irs.gov/payments.

## Payment plans

If you can't pay the full amount you owe, pay as much as you can now and make arrangements to pay your remaining balance. Visit www.irs.gov/paymentplan for more information on installment agreements and online payment agreements. You can also call us at 1-800-829-0922 to discuss your options.

## Offer in Compromise

An offer in compromise allows you to settle your tax debt for less than the full amount you owe. If we accept your offer, you can pay with either a lump sum cash payment plan or periodic payment plan. To see if you qualify, use the Offer in Compromise Pre-Qualifier tool on our website. For more information, visit www.irs.gov/offers.

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| Payment options-continued | Account balance and payment history <br> For information on how to obtain your current account balance or <br> payment history, go to www.irs.gov/balancedue. <br> If you already paid your balance in full within the past 21 days or made <br> payment arrangements, please disregard this notice. <br> If you think we made a mistake, call 1-xxx-xxx-xxxx to review your <br> account. |
| :--- | :--- |
| If we don't hear from you | Pay $\$ 1,075.21$ by February 20, 2017, to avoid penalty and interest <br> charges. |
| Penalties | We are required by law to charge any applicable penalties |
| Description |  |
| Total failure-to-file |  |
| We assess a $5 \%$ monthly penalty for filing your return late for each |  |
| month or part of a month the return is late, for up to 5 months. |  |


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## Penalties - continued

## Failure-to-pay

| Description | Amount |
| :--- | ---: |
| Total failure-to-pay | $\$ 633.30$ |

We assess a $1 / 2 \%$ monthly penalty for not paying the tax you owe by the due date. We base the monthly penalty for paying late on the net unpaid tax at the beginning of each penalty month following the payment due date for that tax. This penalty applies even if you filed the return on time.

We charge the penalty for each month or part of a month the payment is late; however, the penalty can't be more than $25 \%$ in total.

- The due date for payment of the tax shown on a return generally is the return due date, without regard to extensions.
- The due date for paying increases in tax is within 21 days of the date of our notice demanding payment (10 business days if the amount in the notice is $\$ 100,000$ or more).

If we issue a Notice of Intent to Levy and you don't pay the balance due within 10 days of the date of the notice, the penalty for paying late increases to $1 \%$ per month.

## Failure-to-pay proper estimated tax

## Removal or reduction of penalties

| Description |
| :--- |
| Total failure-to-pay proper estimated tax |
|  |
| When you don't pay enough taxes due for the year with your quarterly |
| estimated tax payments, we charge a penalty for not properly |
| estimating your tax. For information about estimated tax requirements, |
| download Instructions for Form 2210 or Tax Withholding and Estimated |
| Tax (Publication 505) from www.irs.gov or call us for a copy. (Internal |
| Revenue Code section 6654) |

We understand that circumstances-such as economic hardship, a family member's death, or loss of financial records due to natural disaster-may make it difficult for you to meet your taxpayer responsibility in a timely manner.

We can generally process your request for penalty removal or reduction quicker if you contact us at the number listed above with the following information:

- Identify which penalty charges you would like us to reconsider (e.g., 2016 late filing penalty).
- For each penalty charge, explain why you believe it should be reconsidered.
If you write us, include a signed statement and supporting documentation for penalty abatement request.

We'll review your statement and let you know whether we accept your explanation as reasonable cause to reduce or remove the penalty charge(s).

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Removal of penalties due to
erroneous written advice from the
IRS

Interest

If you were penalized based on written advice from the IRS, we will remove the penalty if you meet the following criteria:

- You wrote us asking for written advice on a specific issue
- You gave us adequate and accurate information
- You received written advice from us
- You relied on our written advice and were penalized based on that advice

To request removal of penalties based on erroneous written advice from us, submit a completed Claim for Refund and Request for Abatement (Form 843) to the address shown above. For a copy of the form, go to www.irs.gov or call 1-800-TAX-FORM (1-800-829-3676).
We are required by law to charge interest when you do not pay your liability on time. Generally, we calculate interest from the due date of your return (regardless of extensions) until you pay the amount you owe in full, including accrued interest and any penalty charges. Interest on some penalties accrues from the date we notify you of the penalty until it is paid in full. Interest on other penalties, such as failure to file a tax return, starts from the due date or extended due date of the return. Interest rates are variable and may change quarterly. (Internal Revenue Code Section 6601)

| Description | Amount |
| :--- | ---: |
| Total interest | $\mathbf{\$ 1 4 5 . 0 0}$ |

The table below shows the rates used to calculate the interest on your unpaid amount due. For a detailed calculation of your interest, call 1-800-829-0922.

| Period | Interest rate |
| :--- | ---: |
| October 1, 2016 - December 31, 2016 | $3 \%$ |
| Beginning January 1, 2017 | $3 \%$ |


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## Additional interest charges

## Additional Information

If the amount you owe is $\$ 100,000$ or more, please make sure that we receive your payment within 10 work days from the date of your notice. If the amount you owe is less than $\$ 100,000$, please make sure that we receive your payment within 21 calendar days from the date of your notice. If we don't receive full payment within these time frames, the law requires us to charge interest until you pay the full amount you owe.

- Visit www.irs.gov/cp14.
- For tax forms, instructions, and publications, visit www.irs.gov/formspubs or call 1-800-TAX-FORM (1-800-829-3676).
- Paying online is convenient, secure, and ensures timely receipt of your payment. To pay your taxes online or for more information, go to www.irs.gov/payments.
- You can contact us by mail at the address at the top of the first page of this notice. Be sure to include your social security number and the tax year and form number you are writing about.
- Keep this notice for your records.

If you need assistance, please don't hesitate to contact us.

