

Tiffany Scalzitti Monroe is the Chief People and Culture Officer for H&R Block. In this role, Monroe leads H&R Block's people strategies, including organizational and performance management, talent development, and ensuring the workforce has both the people and organizational capabilities to enable and ultimately deliver company strategy. She leads programs and initiatives to attract, develop and retain a world-class full-time and seasonal workforce of nearly 90,000.

Monroe has more than two decades of human resources experience. Prior to her role at H&R Block, she served as the chief human resources officer, at U.S. Foods. While there, she oversaw talent and culture development, including instituting a formal talent assessment process, formal development programs, and redesigning the company's incentive programs to better attract and retain great talent.

Before U.S. Foods, Monroe spent 14 years at Target Corporation where she served as senior vice president for human resources at Target Canada, vice president of human resources, and director of human resources. During her tenure, she developed a comprehensive total compensation offering, implemented an innovative program focused on enhanced talent development, and maintained high employee engagement and retention levels by ensuring a positive team culture and working environment.

Monroe holds a Juris Doctor degree from Pepperdine University School of Law and a bachelor's degree in political science and history from Indiana University.