



YOUR VOICE AT THE IRS



THE OFFICE OF THE TAXPAYER ADVOCATE OPERATES INDEPENDENTLY OF ANY OTHER IRS OFFICE AND REPORTS DIRECTLY TO CONGRESS THROUGH THE NATIONAL TAXPAYER ADVOCATE.

June 18, 2015

Case Number:

Dear

I tried contacting you today by telephone, but I was unable to reach you. I'm writing to follow up on your request for assistance in releasing the refund for your 2014 federal tax return. I apologize for the difficulties you have experienced due to the delay in issuing your refund.

I have researched your case and found that your refund is being held to allow the IRS time to verify the income and withholding reported on your return. Our records show retirement income and withholding that were not included on your 2014 return. While including the income would not have a significant impact on your return, I am enclosing a Wage & Income Transcript showing the unreported income and withholding, for your records.

To assist you in getting your refund released, I need documentation to verify your identity. Please provide copies of your current driver's license and Social Security card. You can mail or fax the information to me at the address or fax numbers listed at the bottom of this letter. Be sure to enlarge the copies of your documents before mailing or faxing, to improve readability. Please provide all information requested by June 25, 2015.

I will contact you next by July 10, 2015, with an update on your case. I expect to resolve your case by July 31, 2015. In the meantime, please let me know if someone at the IRS contacts you about this case.

Sincerely,

Case Advocate

Enclosure(s)

Taxpayer Advocate Service

Hours:
M-F
8:00 a.m. - 4:30 p.m. CST

Direct extension:

Toll-free number:

Fax number:

Toll-free fax number:

www.irs.gov/advocate