

Department  
of the  
Treasury

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IDRS  
CORRESPONDEX  
Internal  
Revenue  
Service

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Title: IM Breach Notification Letter - Authorized Use Only.  
Do Not Input Without N.O. Authorization  
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Number of Copies | Distribution to: | Former Letter  
Original | 1 to T/P | 4281C (Rev 04-14)  
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OMB Clearance Number | Expires |  
- | | IMF/BMF  
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Letters Considered in Revision:

Incident Number: [ ]

Dear [ ]

A We regret to inform you that on or about [ ], we lost  
A information that may have included your name, address, social security  
A number, or other personally identifiable information.

A  
B We regret to inform you that on or about [ ], we disclosed  
B your personal information to someone not authorized to receive it.  
B This information may have included a name, an address, a social  
B security number, or other personally identifiable information.

B  
C [ ]  
C  
D [ ]  
D

We don't know if your information will be misused; however, for your protection, we arranged for you to receive a free identity theft protection product for one year from Equifax. (Use of this product does not imply our approval, guarantee, or endorsement of Equifax (or any company's) products, services, or business methods. The IRS will not be a party to any agreement made between you and Equifax.)

WHAT WILL EQUIFAX DO FOR ME IF I ENROLL?

Equifax will review your credit file daily if you enroll. You'll also receive:

- Alerts of key changes to your Equifax, Experian, and Trans Union credit reports
- Access to your credit report
- Access to a customer service toll-free number, available 24 hours a day, 7 days a week
- Up to \$1 million in identity theft insurance, with a \$0

- deductible
- Other services that will allow you to monitor your personal accounts

#### HOW DO I ENROLL IN EQUIFAX IDENTITY THEFT PROTECTION?

You must contact Equifax within 90 days of the date of this letter to enroll.

Your enrollment promotion code is [            ]. You must use this code when you enroll to receive the one-year identity theft protection for free.

You can enroll by internet or by telephone. In addition to your enrollment promotion code, Equifax will ask for your customer information (name, address, social security number, date of birth, and telephone number). You'll also have to give Equifax permission to access and monitor your credit files.

To enroll online, go to [www.myservices.equifax.com/tri](http://www.myservices.equifax.com/tri). The website will guide you step-by-step through the enrollment process. You will need to create an account and provide an e-mail address. If you decide to enroll online, Equifax will send you information and reports through your online account.

To enroll by phone, call 1-866-937-8432 to access the Equifax automated telephone enrollment process. You will receive an order confirmation number when you enroll. Equifax will mail you a fulfillment kit once it verifies your identity. If Equifax can't verify your identity, you will receive a customer care letter with additional instructions. If you decide to enroll by phone, Equifax will send all credit reports and alerts to you by mail.

#### WHAT IS AN IDENTITY PROTECTION PERSONAL IDENTIFICATION NUMBER (IP PIN)?

You can help protect your tax account with an Identity Protection Personal Identification Number (IP PIN). The IP PIN is a unique six-digit number we assign to a taxpayer to help prevent someone from using his or her social security number on fraudulent federal income tax returns. You can find more information on the IP PIN on our website at [www.irs.gov](http://www.irs.gov), search term "IP PIN.". You can request an IP PIN at [www.irs.gov/getanippin](http://www.irs.gov/getanippin).

#### WHAT IS A FRAUD ALERT?

A fraud alert is a consumer statement added to your credit file that alerts creditors that you may be a victim of fraud. This statement requires creditors to take certain steps to verify your identity before establishing any new credit accounts in your name, issuing a new card on an existing account, or increasing the credit limit on an existing account. All three credit reporting agencies (Equifax, Experian, and Trans Union) have fraud reporting services. You only need to contact one of them; the agency you contact will notify the other two.

#### HOW CAN I PLACE A FRAUD ALERT?

You can place a fraud alert on your Equifax credit file by calling the Equifax fraud line at 1-877-478-7625 or by visiting [www.fraudalerts.equifax.com](http://www.fraudalerts.equifax.com).

If you need further assistance, you can contact us at 1-866-225-2009  
Monday through Friday from 8 a.m. to 8 p.m., CT.

Sincerely yours,

Letter 4281C (Rev. 10-2014)

Sample