

Tiffany Scalzitti Monroe

Chief people officer



Tiffany Scalzitti Monroe became the Chief People Officer for H&R Block on March 5, 2018, reporting directly to President & CEO Jeff Jones. In this role, she leads H&R Block's people strategies, including organizational and performance management, talent development, and ensuring the workforce has both the people and organizational capabilities to enable and ultimately deliver company strategy. She works closely with the president and CEO and other senior leaders across the company on programs and initiatives to attract, develop and retain a world-class full-time and seasonal workforce of nearly 90,000.

Monroe has almost two decades of human resources experience. Most recently, at U.S. Foods, headquartered near Chicago in Rosemont, Ill., she served as the chief human resources officer from 2015-17. While there, she focused strongly on talent and culture development, including instituting a formal talent assessment process, formal development programs, and redesigning the company's incentive programs to better attract and retain great talent.

Prior to her position at U.S. Foods, Monroe was employed at Target Corporation from 2001-15. She served as senior vice president for human resources at Target Canada from 2011-15. Among her achievements, she developed a comprehensive total compensation offering, implemented an innovative program focused on enhanced talent development, and maintained high employee engagement and retention levels by ensuring a positive team culture and working environment. Other key positions held at Target included Vice President of Human Resources from 2010-11 and Director of Human Resources from 2006-10.

Monroe holds a bachelor of arts degree from Indiana University and a juris doctor degree from Pepperdine University School of Law.

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