

As a Director of Financial Services at H&R Block, Melissa Almuttar brings nearly two decades of industry expertise to her role, having held various positions in both consumer finance and corporate finance. With a distinguished career marked by cross-functional innovation, Melissa is committed to enhancing customer experiences and improving financial health for consumers.

At H&R Block, Melissa leads a dynamic product team responsible for integrating financial products within the tax experience. Her team is dedicated to developing tools that streamline internal operations and

foster meaningful customer engagement. Under her leadership, the team focuses on initiatives that not only advance operational efficiency but also empower consumers with tools that enhance their financial well-being.

Melissa holds a Master of Business Administration (MBA) and a bachelor's degree in finance and marketing from Northwest Missouri State University. Her educational background, combined with her extensive experience, uniquely positions her to drive initiatives that bridge the gap between financial products and exceptional customer service.